

Paratransit, Inc. Board of Directors Meeting
January 23, 2014

- ◆ The Board held a brief discussion regarding Paratransit's mission statement.
- ◆ The minutes of the November 26, 2013 meeting were approved.
- ◆ The Board nominated Katherine Kelly Baird as President, Jill Yungling as Vice President, Pete Spaulding as Treasurer and Scott Leventon as Secretary for 2014.
- ◆ The Chief Executive Officer (CEO) presented a report on various items, including the 2013 holiday bus, renewal of the Hart Fund to assist low-income seniors with paratransit fares, in-service driver training, and a pending California Highway Patrol annual audit. She also shared information on the Innovative Paradigms operations in San Joaquin and Boston, and a planned application for a contract in Chicago. She mentioned that Destinations Mobility had sold 100 vehicles and that the division was making a small profit. She advised that Paratransit staff had met with individuals from Strategies to Empower People to help their clients make ride reservations and gain more information on their travel needs. In that regard, Paratransit is working with Trapeze to update the parameters of its scheduling software. She introduced the new Executive Assistant, Donna Folan. She mentioned that there was one successful vendor for the vehicle consortium request for proposals.
- ◆ The Chief Financial Officer (CFO) briefly summarized the Financial Report and highlighted that service was below projections for the first quarter of the year; however, service had rebounded starting in November, increasing in December and January and that it was expected to be closer to what was projected for the remainder of the year. The cost of service is currently \$79.92 per hour and the demand response fare recovery ratio is 8.5%. There were 46 commendations and 11 complaints in November.
- ◆ Under Board Requests for Information Director Gould shared his interest in Google's driverless car technology and suggested that Paratransit consider how this technology might be used in its service in the future.

The next meeting of the Paratransit, Inc. Board is March 24, 2011.